

General terms of business



1. Validity of the conditions

The present general terms of business (Terms and Conditions) count to all contracts which are concluded with the hotel Holiday Inn Express Singen, provided that they meet the criteria for Terms and Conditions see to valid laws. They can be substituted with conditions negotiated in the isolated case.

2. Conclusion of the accommodation contract

The price-list valid in each case with the respective rates and service descriptions is decisive. For the rest, services and rates are without engagement. The accommodation contract can come about in writing, verbal, telephone or by logical behavior. The conclusion of the accommodation contract obliges the contracting partners to the fulfillment of the contract indifferently for which duration the contract is concluded. With overnight stays the accommodation contract is concluded, as soon as the room orders and is promised or, if for time reasons an assent was not possible, has been provided.

3. Reservations

If rooms or other services are reserved (e.g., TV) on option base, the option data are binding on the parties. After the expiration of the agreed option term the hotel can dispose of the rooms booked in option and services freely without consultation. Reserved and on the part of the hotel confirmed rooms are made available to the guests during the day of arrival from 2pm and during the departure day till 11am. The hotel is entitled to award otherwise aloof rooms during the arrival day after 4pm, unless otherwise expressly a later arrival time was not agreed.

4. Price agreements

Agreed prices can be changed after conclusion of the contract on the part of the hotel according to the price-lists valid on the stay if the period between conclusion of the contract and performance of the single services amounts more than 4 months.

5. Payment terms

The calculations are, until expressly other payment terms are agreed, with access of the invoice immediately, without every deduction and in cash to the payment due. The acceptance and the choice of credit cards are in every single case exempt to the hotel even so the basic acceptance of credit cards is indicated by notices at the hotel. The acceptance of credit cards and other currencies occurs, for the rest, only on account of performance. Default with even one invoice entitles the hotel to suspend all other and future services for the guest. Condition tip to these results is that the in delay place is caused by a reminder under term settlement. If the guest stays longer than 6 days at the hotel, the hotel is entitled to put in each case single interim bill and to require payment of the guest.

6. Pre-payments

The hotel is entitled by every guest to require pre-payment by amount of the overnight stay price of the whole stay duration by end of the accommodation contract. It can contain every reservation or other service without grounds, which is to be performed or to be continued, from the whole or partial settlement of the prospective owed amount, namely in the form of deposits or whole pre-payments.

7. Cancellations, cancellation fees

Reservations up to two rooms can be cancelled without a charge regardless of the number of people up to 48 hours before journey.

In all other cases of cancellation of the reservations, on the part of the guest or in case the services offered from the hotel Holiday Inn Express Singen are not called up the reserved and on the part of the hotel contractual provided, but from the guest not used services, , in particular for the accommodations of the guests and/or the services of all-inclusive prices given below the hotel Holiday Inn Express Singen, will be calculated as follows:

- Cancellation between including 42nd and incl. 27th day before provision of services:

Calculation of 30% of the ordered / reserved services

- Cancellation between including 26th and incl. 15th day before provision of services::

Calculation of 60% of the ordered / reserved services

- Cancellation within 14 days before provision of services or in case : Calculation of 100% of the ordered / reserved services

The preceding cancellation fees result also if the ordered and reserved services were cancelled only partially on the part of the guest and the whole all-inclusive refer to the part of the services which were cancelled, or if the guest does not take up the ordered and reserved services without explicit cancellation.

8. Early Departure fee

Should your departure occur before the departure agreed with the hotel, the hotel is entitled to calculate an Early Departure fee of 50 €. This fee is required till 11am. Should you depart later than 11am, the hotel is entitled to calculate the whole day rate without calculating deductions.

9. Liability

To liability of the hotel count §§701-703 of the civil law code (Civil Code). A liability for other reasons is excluded, unless a legal representative or assistant from the hotel cause damage deliberately or roughly negligently.

10. Other regulations

In the public areas of the hotel consuming of brought along food and drinks is prohibited. The headings only conduce to a better overview and have no material meaning, in particular not those of a final regulation. The right of the Federal Republic of Germany counts to these conditions and the whole legal relations between the Holiday Inn Express Singen and the guest / contracting partner. The legal venue is the district court Singen.